Veteran Partner Levels and Definitions

Partnering at the Local Level

Updated 16 March 2011

by Jolene Jefferies VP Strategic Initiatives DirectEmployers Association Jolene@DirectEmployers.org

<u>Instructions</u>: Use this **Veteran Partner Levels and Definitions** template to develop your own organization's recruiting partnership levels and definitions as you build your local partnership strategies and Recruiting Action Plan(s). Modify this template to suit the needs of your own organization.

ABC Company Recruiting Partnership Levels	3-Star Partner	2-Star Partner	1-Star Partner			
Definition of Partnership Levels						
Frequency and Nature of Contact	Partner outreach and contact occurs at a frequent and personal level, with primary interaction involving personal visits and meetings, phone calls and emails, and active participation and collaboration in various events, activities and conferences.	Partner outreach and contact occurs at a moderate-to-frequent level (depending on the services offered to employers by the partner), with primary interaction occurring via phone and email, and may include some personal visits, including participation and collaboration in various events and activities on a limited basis.	Partner outreach and contact occurs at a limited-to-moderate-to-frequent level (depending on the services offered to employers by the partner), with primary interaction occurring via the use of Internet technologies and/or email, with some contact occurring via phone and limited, if any, personal visits.			
Examples of Partner Engagement, Events and Activities by Partnership Level						
Partner is provided with a direct HR or Recruiter contact name, phone number and email address	•	•				
Hold personal visits and face-to-face meetings with partner	✓ (Quarterly meetings)	✓ (Limited to once per year or less)				
Engage in phone contacts and discussions with partner	✓ (Monthly)	✓ (Quarterly)	✓ (Annual or Every Other Year or No Calls)			
Engage in email correspondence and regular updates with partner	•	•	•			
Email company's job listings to partner	•	•	~			
Post job openings to the partner's website (e.g., prefer automatic feed of jobs to veteran websites and other job boards through DirectEmployers (DE), if applicable. If partner's website is not currently part of the DE Syndication Alliances network, contact DE and request the website be included in the network if possible so your jobs can be posted automatically)	•	•				

Advanta			
Advertise company's career opportunities on	(5.)	/5	/5
the partner's website with ads, blogs or other	(Depends on cost and hiring activity)	✓ (Depends on cost and hiring activity)	✓ (Depends on cost and hiring activity)
messaging, if applicable (e.g., these are ads			
and stories and should not be confused with			
posting job openings)			
Participate in partner-sponsored career fairs			
and career events (e.g., HR and/or employees	•	✓ (Possible, but less frequently)	
who are veterans are made available for these			
events)			
Host joint applicant information sessions with			
the partner's applicant referrals (and teach	~		
the partner how to deliver these sessions on			
their own as well)			
Make formal arrangements with the partner			ļ .
for referral of applicants, follow-up with	✓ (When possible)	✓ (When possible)	ļ .
applicants, and feedback on disposition of			
applicants			
Track hiring success stories and develop and			
distribute joint press releases with the partner	✓ (When possible)	✓ (When possible)	
Utilize a "train-the-trainer" approach with the			
partner (e.g., teach them how to be an	✓		
extension of your HR / Recruiting staff) to			
"force-multiply" your recruiting reach			
Host formal briefing sessions with the partner			
on company premises (e.g., take the partner	✓		
through a "mock" interview, hiring and/or			
testing session so they can experience and			
learn the selection process to better			
understand the qualifications needed to			
perform the jobs and improve success in			
referring qualified candidates to the			
company's openings)			
Provide partner with company resources, job			
descriptions, recruiting literature and	✓	✓	✓
materials to distribute to applicants			
Participate with the partner in veteran			
outreach events in the community	✓	✓ (Possible, but less frequently)	
Support the partner in providing HR staff to			
conduct mock interviews with veteran	✓		
applicants, etc.			
Partner can sign up for RSS feeds and/or			
company newsletters to stay abreast of the	✓	•	→
company's hiring needs			
Allocate company foundation funds to			
support the partner's efforts in helping	~		
veterans	•		
vereigiis			

Partner agrees to blog about the company, their job opportunities and other events, and vice versa to help promote the partnership to veterans.	•	•	
Company agrees to issue press releases (e.g., announcing the partnership and other activities and events co-sponsored or supported by the company)	•	•	•
Hold jointly-sponsored veteran recognition programs or events with partners and the Company's veteran employees	•		
Jointly participate in co-sponsored community service programs and initiatives that support veterans	•	✓ (Possible, but less frequently)	

If you have questions, suggestions or ideas for adding to or improving this template, or would like to share your experience using this tool, please contact:

Jolene Jefferies, SPHR

VP Strategic Initiatives

DirectEmployers Association, Inc. Direct (317) 874-9026 jolene@directemployers.org www.DirectEmployers.org



a nonprofit association of employers

Follow DirectEmployers:











