

UI Subject Matter Expert/Senior UI Subject Matter Expert - UI Integrity Center

July 29, 2020

NASWA operates the national UI Integrity Center (Center). The Center has several tasks to support states to improve their integrity efforts and to help reduce UI improper payment rates (IPPR). One of the Center's tasks, State Engagement, provides Subject Matter Expertise and successful practice assistance to states.

The UI SME/Senior UI SME works within the UI Integrity Center and reports to the State Engagement Project Manager. This position will conduct research, identify state and national promising practices in UI integrity operations, and participate as part of Integrity Services Teams engaging with states to assess and create recommendations for operational improvements. There are several different approaches that will be taken to address a state's integrity challenges that will involve staff and project managers from various other teams within the Center including: Behavioral Insights, Integrity Data Hub, National Integrity Academy, and Research and Evaluation teams and this position(s) will participate as part of an integrated team in that effort.

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