



# 2021 State of the Workforce - Massachusetts

February 09, 2021

This Massachusetts state profile includes a snapshot of how the state responded to the COVID-19 pandemic during calendar year 2020. Throughout the pandemic, workforce agencies worked tirelessly to assist an unprecedented number of individuals and implement a host of new unemployment insurance programs. Those unemployment programs are detailed, along with the claims processed through each program and benefits paid out by the state. Additionally, up to three pandemic response strategies adopted by the state to combat the economic crisis and assist struggling Americans and businesses are highlighted and included in this snapshot.

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[NASWA 2021 State of the Workforce Report for Massachusetts](#) 1.67 MB 1.67 MB