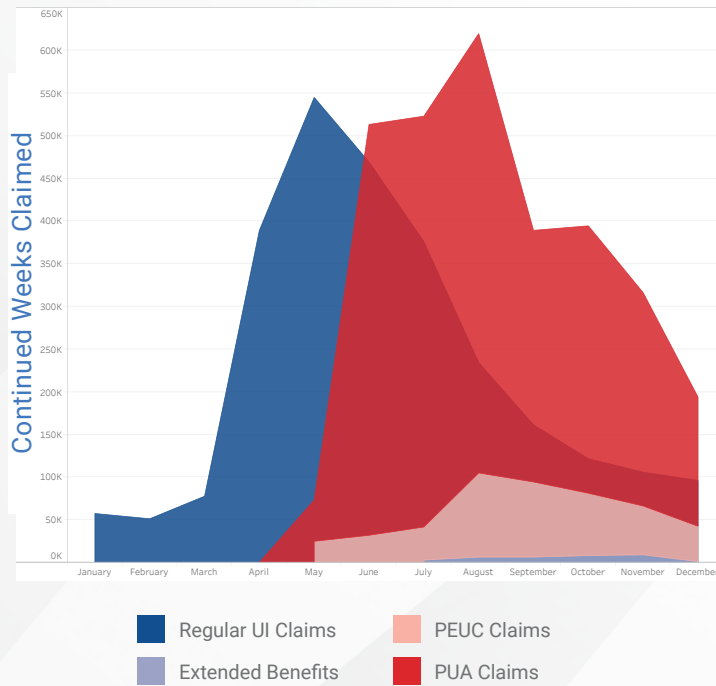




Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

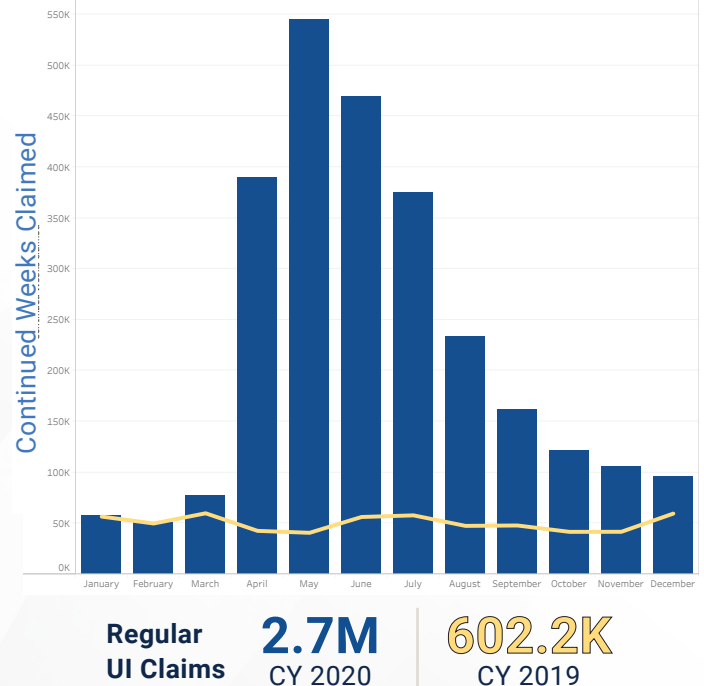
TOTAL CLAIMS PROCESSED

CY 2020



REGULAR UI CLAIMS PROCESSED

CY 2020



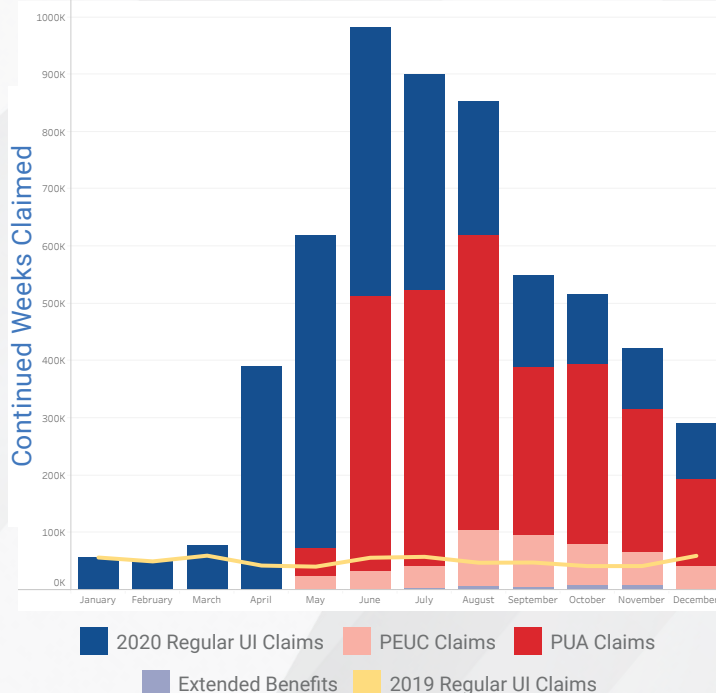
Regular UI Claims

2.7M
CY 2020

602.2K
CY 2019

TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



BENEFITS PAID

CY 2020

CY 2019

Regular UI Claims
Total benefits paid

\$416.2M

\$98.6M

Pandemic Unemployment Assistance

\$289.4M

\$0

Federal Pandemic Unemployment Compensation
(as of 10/31/20)

\$1.6B

\$0

Pandemic Emergency Unemployment Compensation

\$80.7M

\$0

State Extended Benefits

\$15.4M

\$0

Non-Recurring Short-Term Benefits

\$1.2M

\$0

Sub Total

\$2.4B

\$0

Lost Wage Assistance

\$137.0M

\$0

All Claims
Total Benefits Paid

\$2.5B

\$98.6M

ARKANSAS DIVISION OF WORKFORCE SERVICES PANDEMIC RESPONSE STRATEGIES

VIRTUAL JOB FAIRS



The Arkansas Division of Workforce Services collaborates with the Arkansas Workforce Centers to offer Virtual Job Fairs as a free service statewide.

To learn more, visit arkansas.statevirtualjobfair.com/

RAPID RESPONSE AND MOBILE RESOURCE UNITS



Most Rapid Response actions are now conducted virtually, however, contingent upon circumstances, the Rapid Response team has dispatched ADWS' mobile resource units to conduct in-person activities for the benefit of employers and impacted, dislocated workers. Compliance with COVID-19 prevention protocols are strictly enforced.

To learn more, visit dws.arkansas.gov/programs/dislocated-worker-taskforce/

VIRTUAL REEMPLOYMENT SERVICES AND TRADE ADJUSTMENT ASSISTANCE ACTIVITIES



The Reemployment Services unit now conducts all individual client assessments and counseling by telephone or video conference. Likewise, the Arkansas Trade Adjustment Assistance unit has moved activities and client engagement to virtual platforms.

To learn more, visit dws.arkansas.gov/programs/dislocated-worker-taskforce/

Programs within Agency

- Adult Education
- Arkansas Rehabilitation Services
- Discretionary Grants
 - Reemployment Systems Integration
 - Arkansas Apprenticeship Pathway Initiative (AAPI)
 - ApprenticeshipUSA State Accelerator Grant
 - State Apprenticeship Expansion Grant (SAE)
- Division of Services for the Blind
- Labor Market Information
- Temporary Assistance for Needy Families (TANF)
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Veterans Employment and Training Services
- Wagner-Peyser (WP)
- Workforce Innovation and Opportunity Act (WIOA)
 - Adult (A)
 - Dislocated Worker (DW)
 - Youth (Y)

WIOA Core Programs: Administering Agencies

- **Arkansas Division of Workforce Services**
 - Administers WIOA (A, DW, Y), Adult Education (AE) and Family Literacy, WP and Vocational Rehabilitation (VR) programs

Contact

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