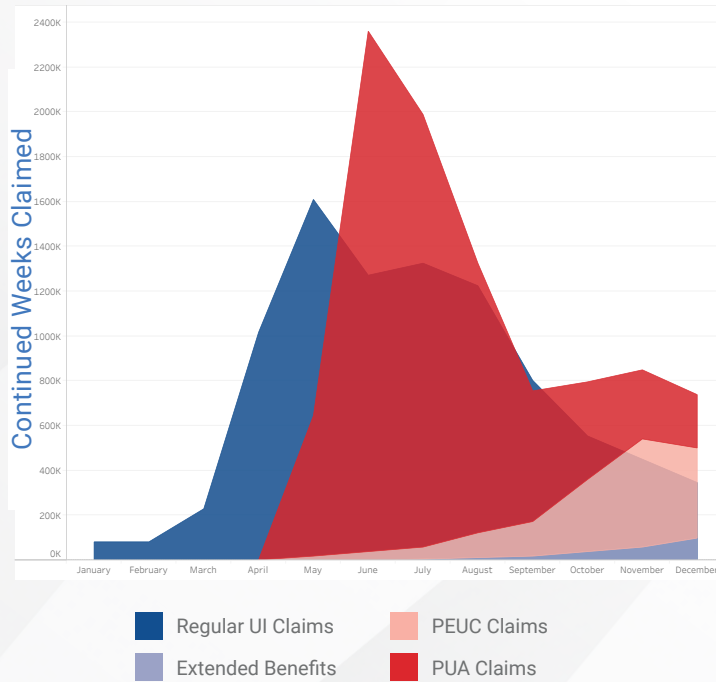




### Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

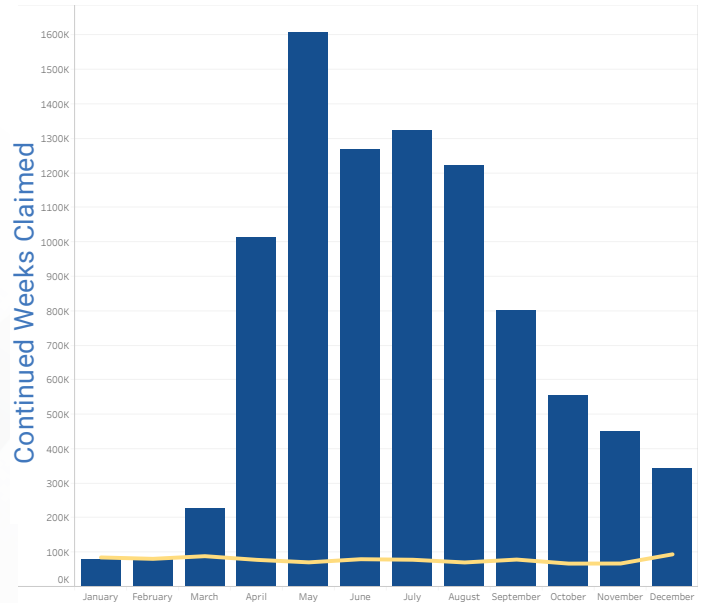
#### TOTAL CLAIMS PROCESSED

CY 2020



#### REGULAR UI CLAIMS PROCESSED

CY 2020



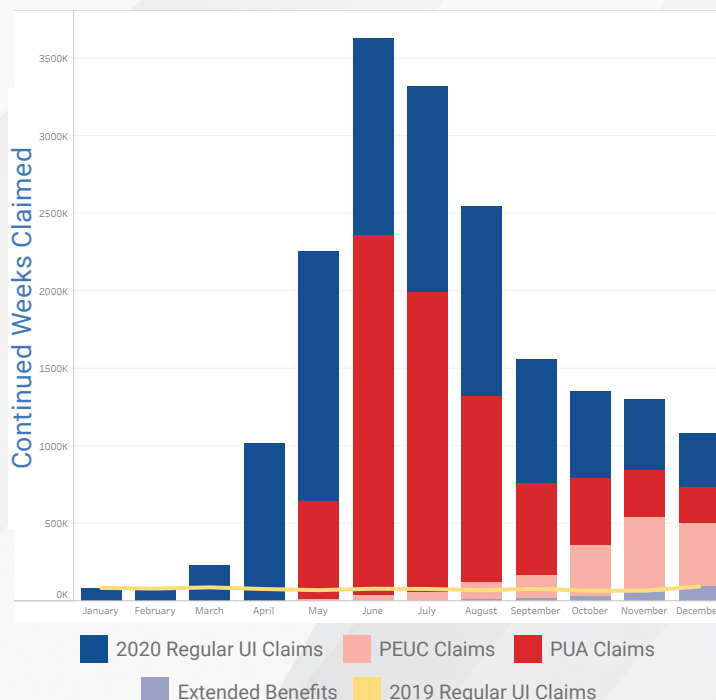
Regular UI Claims

**9.1M**  
CY 2020

**944.1K**  
CY 2019

#### TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



#### BENEFITS PAID

CY 2020

CY 2019

Regular UI Claims  
*Total benefits paid*

**\$2.9B**

**\$275.6M**

Pandemic Unemployment Assistance

**\$760.0M**

**\$0**

Federal Pandemic Unemployment Compensation

**\$3.9B**

**\$0**

Pandemic Emergency Unemployment Compensation

**\$434.0M**

**\$0**

State Extended Benefits

**\$42.0M**

**\$0**

**Sub Total**

**\$8.0B**

**\$0**

Lost Wage Assistance

**\$364.0M**

**\$0**

**All Claims**  
*Total Benefits Paid*

**\$8.4B**

**\$275.6M**

## NEVADA DEPARTMENT OF EMPLOYMENT, TRAINING AND REHABILITATION PANDEMIC RESPONSE STRATEGIES

### CALL CENTER HOTLINE



Contact call centers for general unemployment insurance questions. Nevada Unemployment Insurance Center (UI) Claims Call Center hours: 8 a.m. and 8 p.m., Monday through Friday.

Northern UI Call Center: (775) 684-0350; Southern UI Call Center: (702) 486-0350; Rural areas and Out-of-State: (888) 890-8211.

To learn more, visit [ui.nv.gov/css.html](http://ui.nv.gov/css.html)

Nevada Pandemic Unemployment Assistance (PUA) Call Center hours: 8 a.m. and 8 p.m., Monday through Friday, and Saturday between 8: a.m. and noon.

PUA Call Center: (800) 603-9681; 775-298-6007 or 702-998-3081.

To learn more, visit [detr.nv.gov/Page/Pandemic\\_Unemployment\\_Assistance\(PUA\)](http://detr.nv.gov/Page/Pandemic_Unemployment_Assistance(PUA))

### ONLINE FILING AVAILABLE IN SPANISH

Regular Unemployment Insurance Online Filing Now Available in Spanish.

To learn more, visit [cms.detr.nv.gov/Content/Media/UINv%20Launches%20Translated%20Site%20012121%20FIN.pdf](http://cms.detr.nv.gov/Content/Media/UINv%20Launches%20Translated%20Site%20012121%20FIN.pdf)

### FRAUD REPORTING

Employers and individuals in Nevada who believe they have been a victim of unemployment fraud, can file a report with the agency by visiting [detr.nv.gov](http://detr.nv.gov) and selecting the Unemployment Fraud tab on the left under “Quick links” and clicking on “Report Fraud to DETR.” To view what additional steps individuals and employers can take if they believe a fraudulent claim has been filed, review DETR’s fraud flyer located on the Bulletin Board at [detr.nv.gov](http://detr.nv.gov).

### Programs within Agency

- Labor Market Information
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Vocational Rehabilitation (VR)
- Wagner-Peyser (WP)

### WIOA Core Programs: Administering Agencies

- **Nevada Department of Employment, Training and Rehabilitation** – Administers WIOA Adult (A), Dislocated Worker (DW), Youth (Y) and WP programs
- **Nevada Department of Education** – Administers Adult Education (AE) and Literacy programs
- **Nevada Department of Employment, Training and Rehabilitation, Vocational Rehabilitation Division** – Administers VR programs

### Contact

Rosa Mendez, Public Information Officer  
[rcmendez@detr.nv.gov](mailto:rcmendez@detr.nv.gov)

