## UIMAIL Training

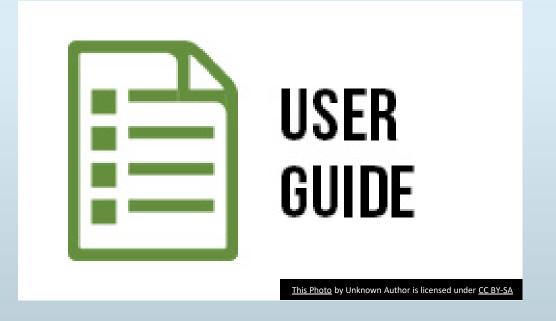
2021





### Helpful Ulmail Resources

- User Guides
- Ulmail Quick Reference Guide
  - www.ui-icon.org



- The IB Subcommittee and United States Department of Labor approved the Ulmail Project
- Provides secure messaging of sensitive UI information
  - Sends and receives messages via secure mail server
  - Approved users only
  - Password protected
  - Monthly purge



### **Ulmail Benefits**

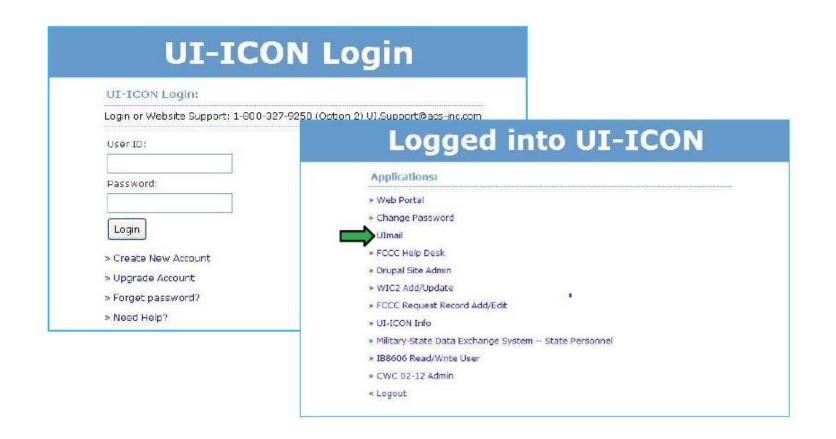
- Easy to use
- Able to send and receive PII securely to and from other states and within your own state.
- Ulmail resides on a secure server
- Reduces USPS mailing cost
- Expedites response time compared to USPS

#### **UI-ICON Account** Create New Account: First Name: Last Name: E-mail Address: Telephone: Address: City, State: ZIP Code: Secret Question: Your Answer: Account Type: Ulmail FCCC Exceptions Military Account Request WICZ FCCC Request Record Add/Edit Create Account Reset Cancel @ 2007-2010, UI-ICON Material contained in the UI-1CON org web site is considered proprietary and confidential. Distribution outside of ACS is strictly prohibited. If you have any questions, concerns, or comments about the UI-1CON org web site,

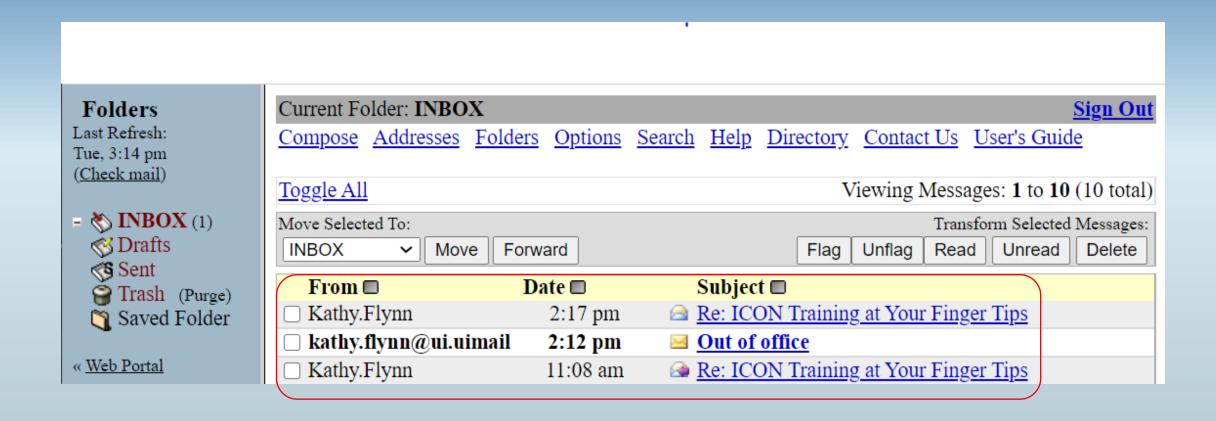
# Account Creation

 Account must be approved by IPC/FPC

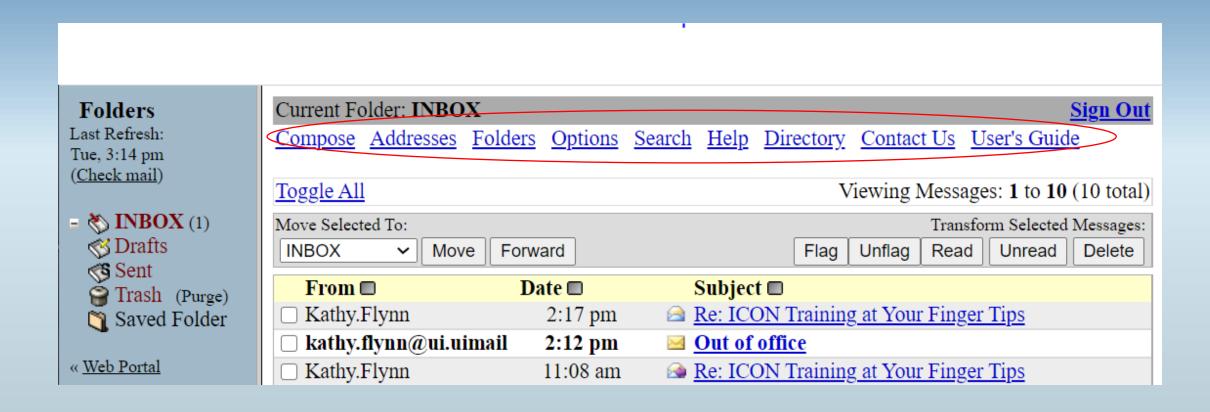
### Account Creation



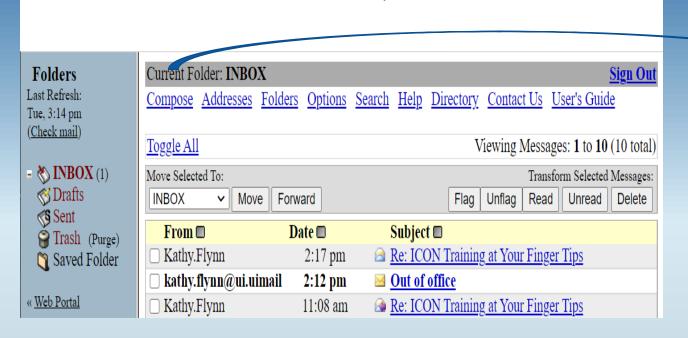
### Ulmail Features-Inbox

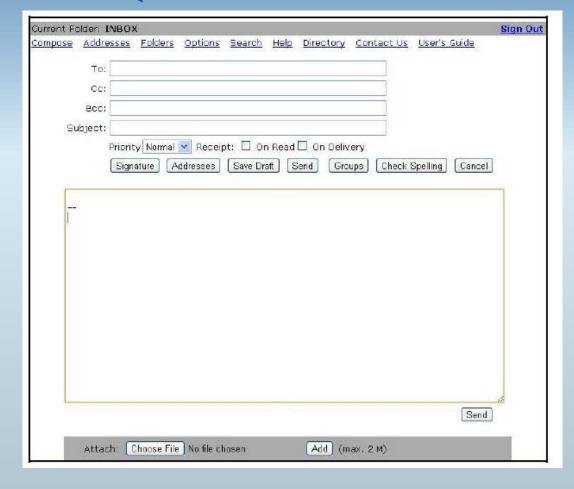


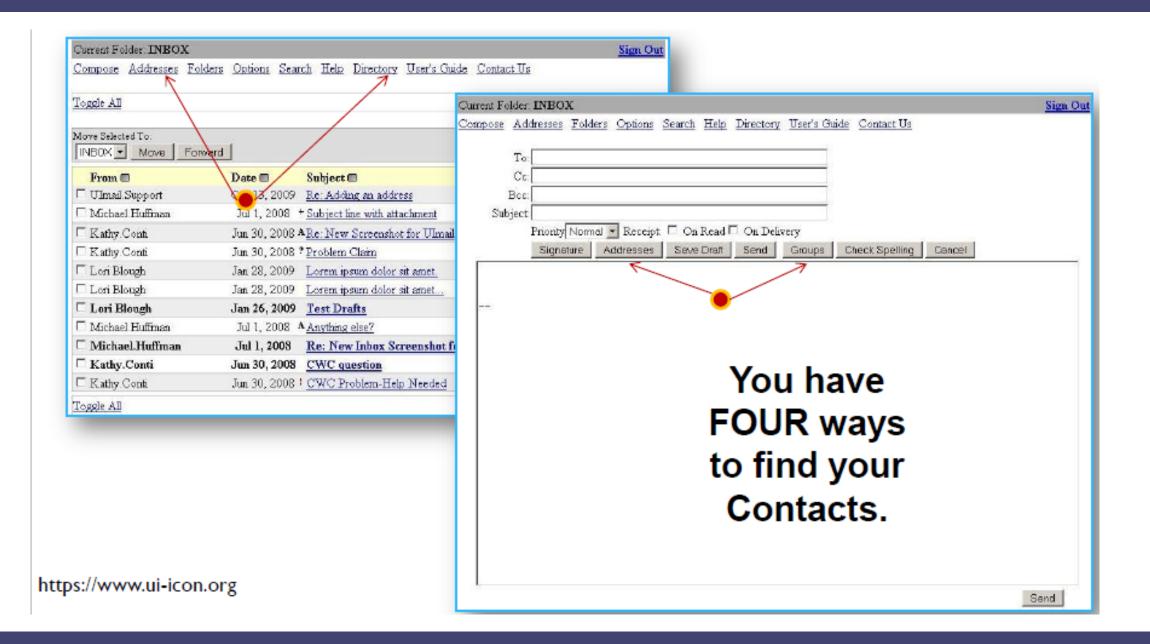
### Frequently used links



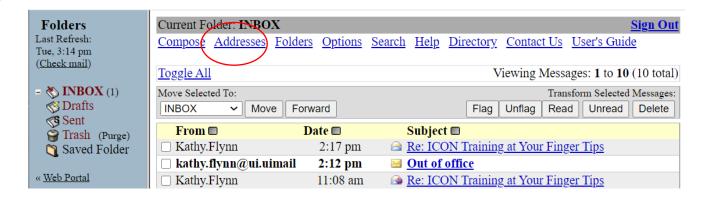
### Compose a Message

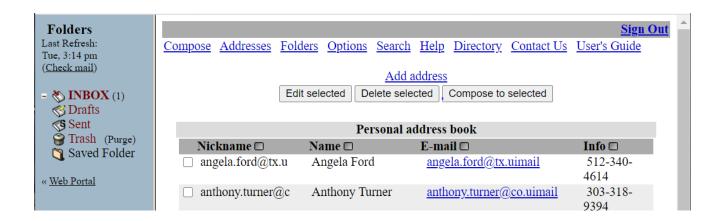






### Addresses









Edit

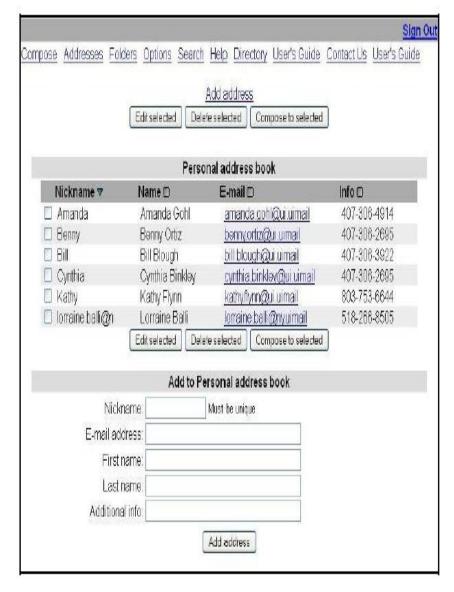
Delete



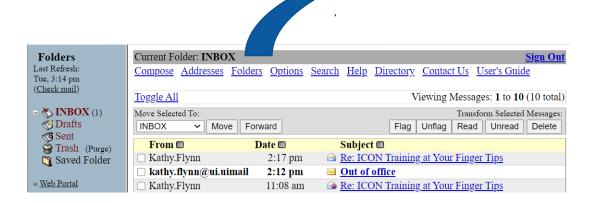
Compose to selected person(s)

### Addresses Personal Address Book

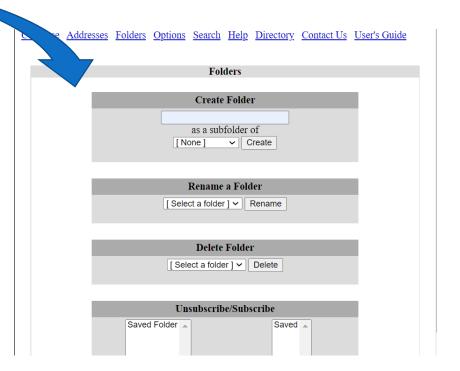
- Frequently used contacts
- Closed System
- Delete/Edit/Update Contacts
- Nicknames



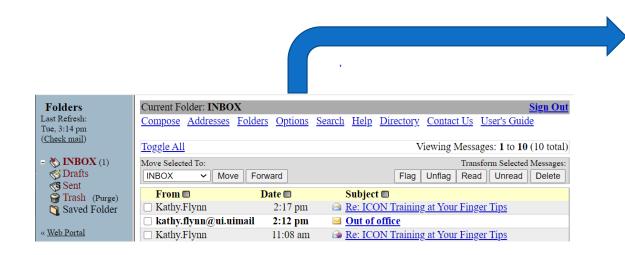
### **Folders**



- Create a new folder or subfolder
- Rename folders
- Delete a folder



### **Options**



#### Compose Addresses Folders Options Search Help Directory Contact Us User's Guide

#### Options

#### Personal Information

This contains personal information about yourself such as your name, your email address, etc.

#### Message Highlighting

Based upon given criteria, incoming messages can have different background colors in the message list. This helps to easily distinguish who the messages are from, especially for mailing lists.

#### Index Order

The order of the message index can be rearranged and changed to contain the headers in any order you want.

#### Archive Settings

These settings allow you to modify the way you archive messages.

#### SpellChecker Options

Here you may set up how your personal dictionary is stored, edit it, or choose which languages should be available to you when spell-checking.

#### Display Preferences

You can change the way that SquirrelMail looks and displays information to you, such as the colors, the language, and other settings.

#### Folder Preferences

These settings change the way your folders are displayed and manipulated.

#### **Directory Preferences**

These settings control what type of output you will see when you use the Directory link to search Directory Services.

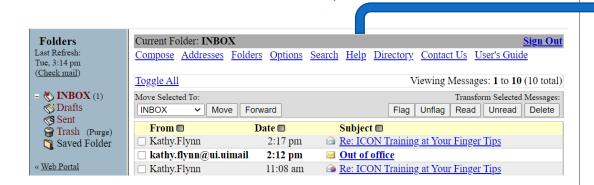
#### Out of Office

This allows you to set an automatic reply for when you are away.

### Search Function



### Help



Compose Addresses Folders Options Search Help Directory Contact Us User's Guide



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#### 8 - Search

With this useful tool, you can search through a specific folder for given criteria that match against different header fields.

#### 8.1 - General Overview

You simply choose the folder you wish to search, type in the search criteria, and then choose the part of the message to search. When you submit your data, the list of messages will come up below the search form. You can choose the message you wish to view, and read it just like a normal message.

Notice that when you are reading messages and then go into the search section, your currently active folder will be the default to search through. For example, if you were browsing through your "Friends" folder and then click on "Search", "Friends" will already be selected for searching.

#### 8.2 - What to search through

To the left of the input field, you see a drop-down list of places that are possible to search through. This includes: Body, Everywhere, Subject, From, Cc, To.

Body - Searches through the body of the message. This is the main part of the message where the important stuff is located.

Everywhere - This searches everything, including the entire header for the message. Unless you are sure this is what you want, it probably isn't. It can return results that you wouldn't normally expect.

Subject - Searches through the subjects for all the messages.

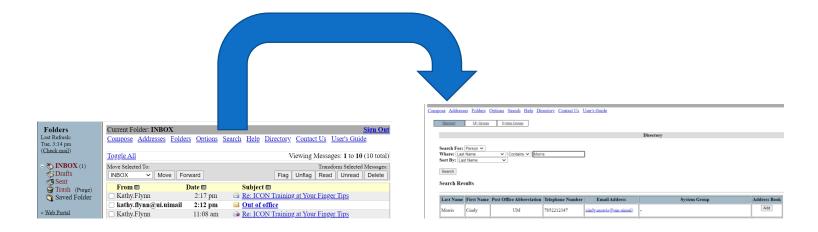
From - Who the message is from. Note that this might be more than is actually displayed in the folder list. A normal "From" field includes the name AND email address, but SquirrelMail usually only displaye the name. If your criteria matches the email address, but it is not displayed, that message will still return as having matched.

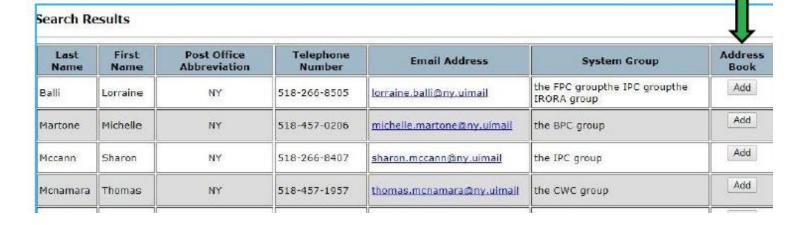
To - Who the message was sent to. This can be many addresses, and is not always just one email address.

Cc - Same as "To", except who the message was carbon copied to.

8.3 - Recent Searches If you've enabled this option, the Search page also displays an overview of up to 9 of your most recent searches for quick access. Click on Search next to the listed search to perform it again. With the Save link you can move a search to the Saved Searches which will be kept until you explicitly press Delete. Click Forget to remove a search from the list of recent searches.

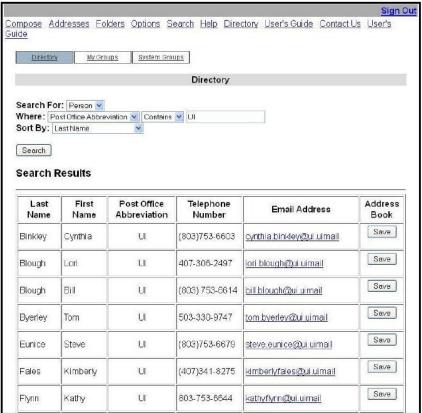
### Directory



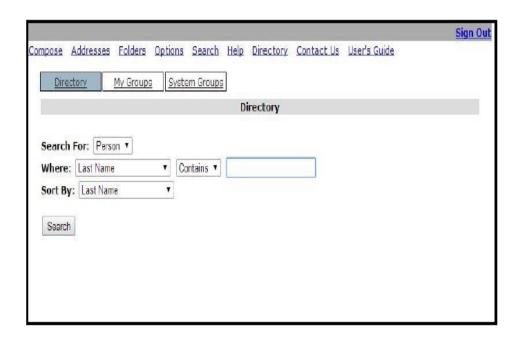


### Directory





### Address Groups



Sign Out
Compose Addresses Folders Options Search Help Directory User's Guide Contact Us User's Guide

Directory Mx Groups

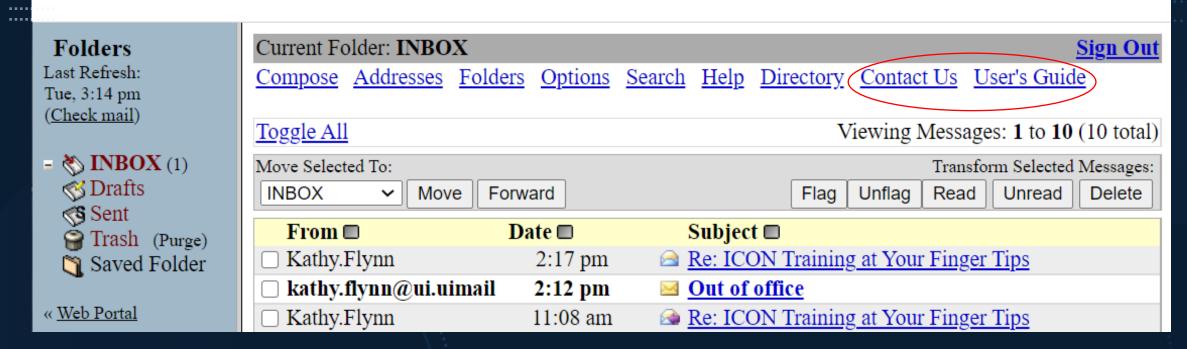
My Groups

Group Name Action

Ulmail Support Modify Group Name | Delete | List

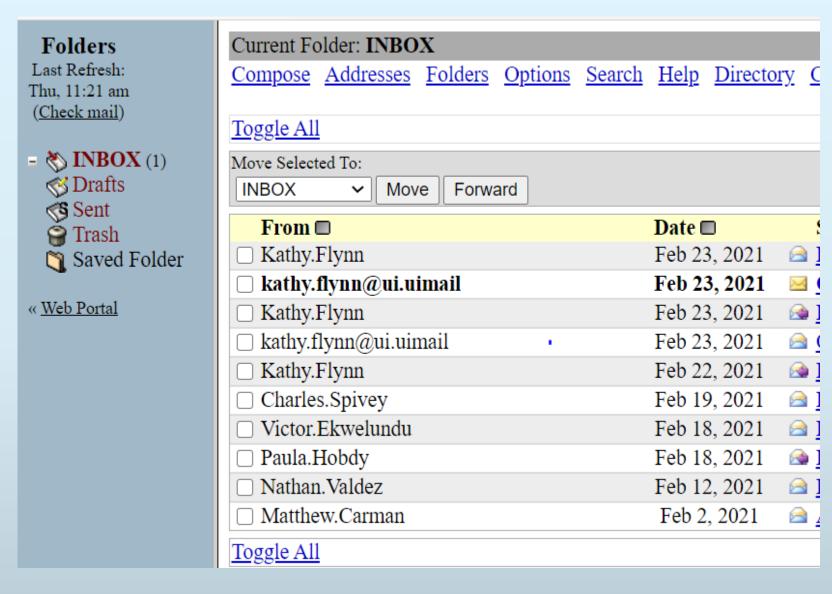
Search & Add New Members | List My Groups

- My Groups
- System Groups



# Contact Us and User Guides

### Ulmail Features-Folder List

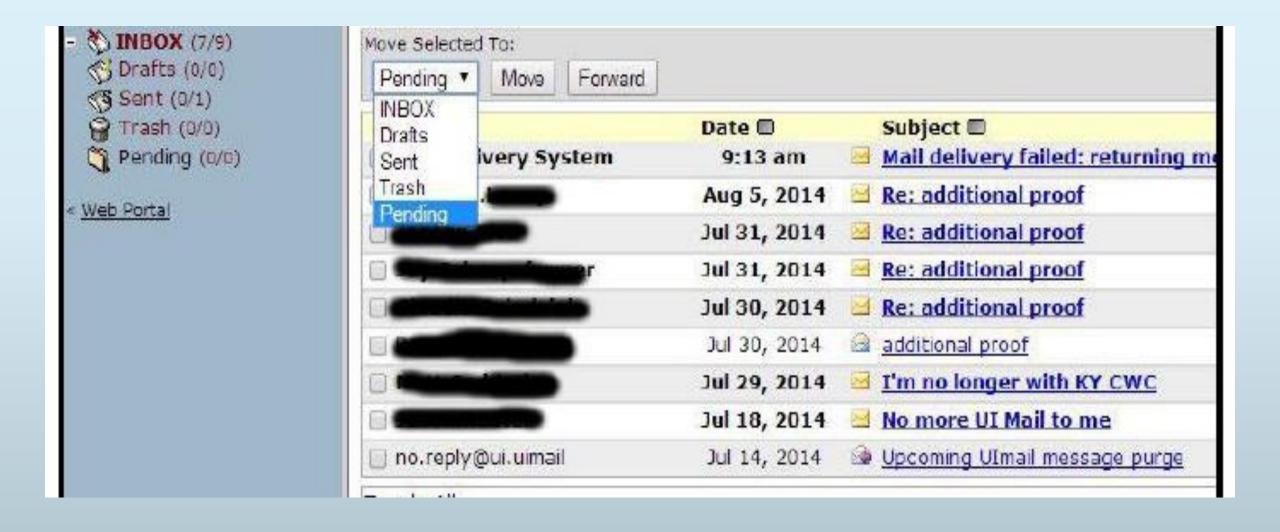




### **Folders**

- Create a New Folder
- Rename a Folder
- Delete a Folder

### Move Items to a Folder



# Signature



ent Folder: INBOX
pose Addresses Folders Options Search Help Directory Contact Us User's Guide
To:
Cc:
Bcc:
Subject:
Priority Normal 🗸 Receipt: 🗌 On Read 🗎 On Delivery
Signature Addresses Save Draft Send Groups Check Spelling
Cancel

### Addresses

To:			
Cc:			
Bcc:			
Subject:			
Priority Normal ✓ Receipt: □ On Read □ On Delivery			
Signature Addresses Save Draft Send Groups Check Spe	ling Cancel		
Compose Addresses Folders Options Search Help Di	rectory Contact Us User's Guide		
	Address Book Search		
Search fo	in All address books	Search   List all	
<u>All</u> <u>All</u> Name	E-mail	Info	Source
☐ To ☐ Cc ☐ Bcc Cindy.Morris	cindy.morris@um.uimail	7852212347	Directory
	Use Addresses Cancel		

### Save Draft and Auto Save

Current Fo	older: <b>INBO</b>	X									Sign Out
Compose	Addresses	<u>Folders</u>	<u>Options</u>	<u>Search</u>	<u>Help</u>	<u>Directory</u>	Contact U	<u>Js</u> <u>U</u>	ser's Guid	<u>de</u>	
	То:										
	Cc:										
	Bcc:										
	Subject:										
	Pri	ority Norr	nal 🗸 Rec	eipt: 🗆	On Re	ad 🗆 On I	Delivery				
	_	ignature ancel	Addresses	Save	Draft	Send	Groups	heck S	Spelling		

### Spell Check

<u>npose</u>	Addresse	es <u>Folders</u>	<u>Options</u>	Search Hel	<u>Directo</u>	<u>ry</u> <u>Contac</u>	t Us User	's Guide
	To:							]
	Cc:							
	Bcc:							
	Subject:							
	]	Priority Nor	mal 🗸 Rece	eipt: 🗆 On I	Read 🗆 O	n Delivery		
		Signature	Addresses	Save Draf	Send	Groups	Check Spe	elling
		Cancel						
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			1	Line with a	n error:			
	The	e quick k		*jemped	OCH CONTRACTOR CONTRAC	he lazy	dog.	
		-11		224				122
		Error.	emped		Sug	gestions:	jumped	~
	Ch	ange to: j	umped	100	Occu	rs times:	1	
_								-
	Change	<u>Ch</u>	ange All	Ignore	<u>Igr</u>	iore All	Add	to Dic
			Close and	Commit	Close ar	nd Cancel		

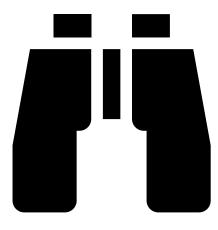
### Priority Box

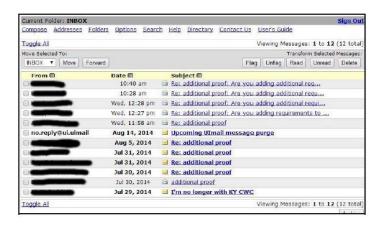
Current Folder: INBOX	Sign Out
Compose Addresses Folders Options Search Help Directory Contact Us User's Guide	
To:	
Cc:	
Bcc:	
Subject:	
Priority Normal > Receipt:  On Read  On Delivery	
Signature Addresses Save Draft Send Groups Check Spelling	
Cancel	

### Attachments

Folde	er: <b>INBO</b>	X											
<u>e</u> <u>A</u>	ddresses	<u>Folders</u>	<b>Options</b>	Search	<u>Help</u>	Dire	ectory Co	ntact Us U	ser's Guide				
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						Cc:							
						cc:							
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### View Message







### View Attachments



Message List | Delete Previous | Next Forward | Secured as Attachment | Reply | Reply All Subject: attachment test

From: Michael Huffman' < michael huffman@fi usmail>
Date: Mon. September 17, 2007 1:39 pm

To: amanda gohl@fi uimail (more)

Priority: Normal

Options: View Ful Header | View Printable Version | Download this as a file

this is a test of attachments.

Attachments:

90008840@N00 jpg 7.11 [image/jpeg] Download | View



Sign Out

Compose Addresses Folders Options Search Help Directory User's Guide Contact Us

Viewing an image attachment - View message

Download this as a file

### Reply, Forward, Delete



### Options Menu/More Detail

Compose Addresses Folders Options Search Help Directory Contact Us User's Guide

#### Options

#### Personal Information

This contains personal information about yourself such as your name, your email address, etc.

#### Message Highlighting

Based upon given criteria, incoming messages can have different background colors in the message list. This helps to easily distinguish who the messages are from, especially for mailing lists.

#### Index Order

The order of the message index can be rearranged and changed to contain the headers in any order you want.

#### Directory Preferences

These settings control what type of output you will see when you use the Directory link to search Directory Services.

#### Out of Office

This allows you to set an automatic reply for when you are away.

#### Display Preferences

You can change the way that SquirrelMail looks and displays information to you, such as the colors, the language, and other settings.

#### Folder Preferences

These settings change the way your folders are displayed and manipulated.

#### Change Password

This connects to your local Password Server to change your login password for all services.

#### Archive Settings

These settings allow you to modify the way you archive messages.

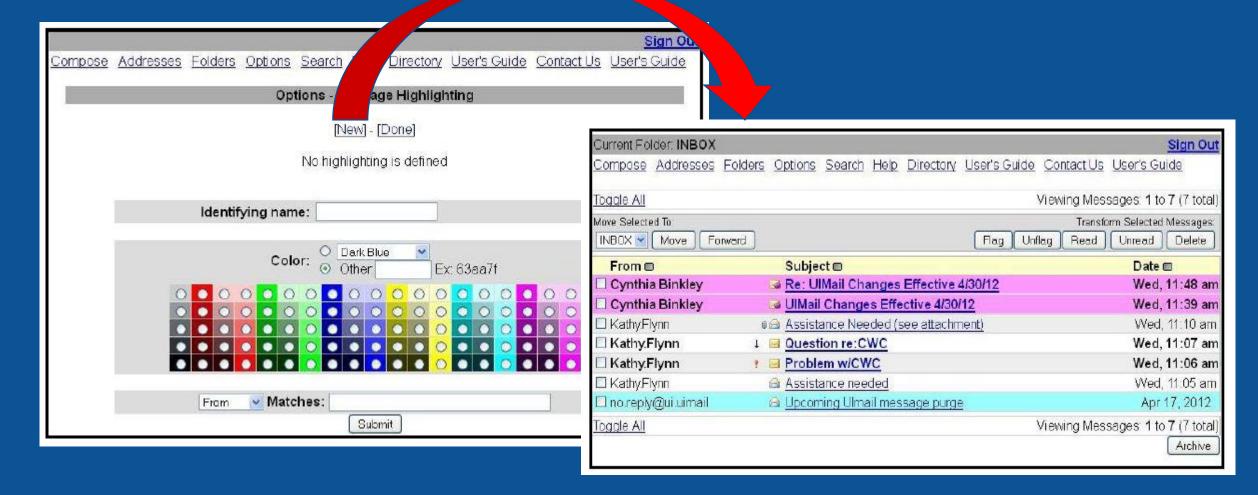
#### SpellChecker Options

Here you may set up how your personal dictionary is stored, edit it, or choose which languages should be available to you when spell-checking.

### Options Menu

Compose	Addresses	Folders	<u>Options</u>	<u>Search</u>	<u>Help</u>	<u>Directory</u>	Contact Us	s <u>User's Guide</u>				
								Options - Personal Information				
	Name and Address Options											
	Full Name: Cindy.Morris											
								s@um.uimail				
						Reply To:	cindy.morris	s@um.uimail				
-		<b>→</b>				Signature:						
								Timezone Options				
				Your	current	timezone:	US/Eastern					
								Reply Citation Options				
				Rep	ly Cita	tion Style:	No Citation	<u> </u>				
			Us	ser-Defin	ed Cita	tion Start:						
			U	ser-Defii	ned Cit	ation End:						
								Signature Options				
					Use	Signature:						
			Prefi	x Signatu	re with	' ' Line:						
								Submit				

### Messaging Highlighting



### Folder Preferences

Options - Folder Preferences	
Special Folder Options	
Trash Folder:	Trash 🗸
Draft Folder:	Drafts ~
Sent Folder:	Sent ~
Folder List Options	
Location of Folder List:	Left ✓
Width of Folder List:	150 pixels ✓
Auto Refresh Folder List:	10 Minutes 🗸
Enable Unread Message Notification:	Only INBOX 🗸
Unread Message Notification Type:	Only Unseen 🗸
Enable Collapsable Folders:	
Enable Cumulative Unread Message Notification:	
Show Clock on Folders Panel:	Show weekday and time 🔻
Hour Format:	12-hour clock V
Memory Search:	Disabled ~
Folder Selection Options	
Selection List Style:	Indented: "Subfolder" V
	Submit

### Index Order

#### Options - Index Order

The index order is the order that the columns are arranged in the message index. You can add, remove, and move columns around to customize them to fit your needs.

Return to options page

### Change Password

# Compose Addresses Folders Options Search Help Directory User's Guide Contact Us User's Guide Change Password Old Password: New Password:

The new password you choose must be at least 8 characters in length, and contain 3 out of 4 of the following types of characters: uppercase, lowercase, numbers, punctuation.

Change Password

Verify New Password:

Passwords expire after 60 days.

Your next password change will be on (or after) 06/18/2012.

### Directory Preferences

#### Options - Directory Preferences

Output types can be:

#### One Table

One big table with one row per record found and each selected attribute as a separate column.

#### Multiple Tables

One table per record found with 2 columns for each table. One column contains attribute names and the 2nd column shows values for each attribute. This format is best if you have many attributes selected or if the values for some of the attributes you have selected can be very long with no spaces (like labeledurl).

Select Output Type: One Table V

#### Select Displayed Fields

Last Name

✓

First Name

Post Office Abbreviation

Telephone Number

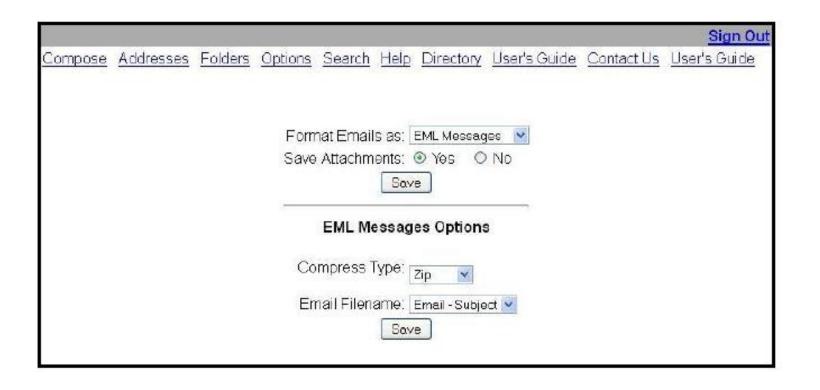
Email Address

System Group

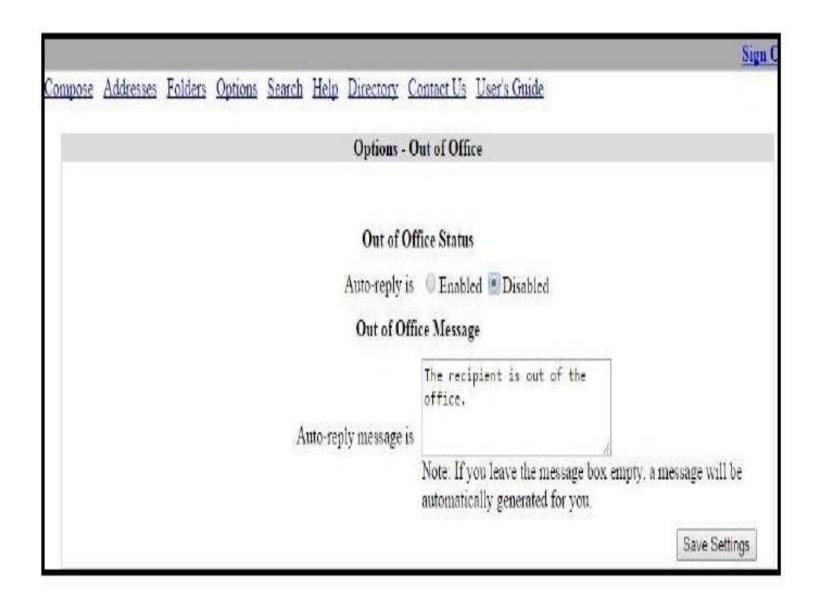
Sub

Submit

### Archive Settings Options



### Out of Office



### Spell Checker Option



### Help Function

#### Sign Out

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#### Help

#### Table of Contents

#### 1. Introduction to SquirrelMail

SquirrelMail provides a way of checking your E-Mail over the World Wide Web.

#### 2. Message Index

The name may sound complex, but this is just the list of email messages that are in a particular folder.

#### 3. Reading an email message

The ability to read an email message is one of the most basic features of any email client. However, SquirrelMail has quite a few features for while you are reading messages. This explains what they all do.

#### 4. Compose

With this feature, you can send messages to different people from within SquirrelMail.

#### 5. Addresses

Address books can save a lot of time and typing. You can put the addresses of people you write most often in them, and reuse them over and over.

#### 6. Folders

You can store messages in different folders. This is especially useful if you have a lot of email and want to keep it organized. The folders option allows manipulation of your folders.

#### 7. Options

You can customize the way that SquirrelMail looks and responds to you by setting different options in this section.

#### 8. Search

Searches through a folder for given criteria.

#### 9. Frequently Asked Questions

Often people have the same questions that have been asked many times before. This is a list of commonly asked questions and answers.



### Contact Information

- UI-CON Help Desk
  - <u>ui.support@conduent.c</u> <u>om</u>
  - 1-800-327-9250 (Option 2)
- Paula Hobdy
  - Paula.Hobdy@conduent .com
- Cindy Morris
  - <a href="mailto:cmorris@naswa.com">cmorris@naswa.com</a>