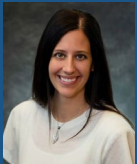




"The NASWA technology committee brings together brilliant colleagues from across the nation. The committee provides a space for business and IT to learn from one another, share innovative solutions, and work together to guide helpful policies and practices. It is an honor to be able to share in this work with so many incredible individuals."



**Liz Carver**  
Workforce Development  
Policy Director  
Utah Department of  
Workforce Services  
Past Chair

## COMMITTEE LEADERSHIP

### **Chris Henderson, Chair**

Chief Information Officer, Indiana  
Department of Workforce  
Development

### **Annie Tietema, Vice-Chair**

Director of Performance and  
Technical Management,  
Minnesota Department of  
Employment and Economic  
Development

## NASWA STAFF



**John Quichocho**  
Product Manager,  
UI ITSC  
[jquichocho@naswa.org](mailto:jquichocho@naswa.org)



**Amy Hiltunen**  
Director,  
Workforce ITSC  
[ahiltunen@naswa.org](mailto:ahiltunen@naswa.org)

## TECHNOLOGY COMMITTEE

The NASWA Technology Committee provides strategic guidance to states so that they can improve workforce development outcomes by leveraging information technology. The Committee is a valuable venue for State Technology Directors to share best practices and lead discussions on digital transformation efforts and implementation of Workforce/Employment Services and Unemployment Insurance technology systems. The committee serves as the only State Workforce Agency group that can provide top-level perspective, advocacy, and education across the various NASWA technology services.

## COMMITTEE OBJECTIVES

**Foster Collaboration and Communication.** Work collaboratively with technology-focused workforce agency staff. Identify and share promising state practices and initiatives around systems, procurement, and infrastructure. Connect state efforts and NASWA resources to ensure comprehensive services and support.

### **Strengthen Relationships and Inform Internal and External Partners.**

Provide advice, receive updates from, and inform the research of federal policymakers, researchers, and other partners by making recommendations for NASWA's annual legislative priorities and producing an annual survey of state workforce agency CIOs/IT Directors on top priorities and initiatives.

**Collaborate with NASWA Committees and Services.** Work collaboratively with NASWA's Workforce Information Technology Support Center (Workforce ITSC) and Unemployment Insurance Information Technology Support Center (UI ITSC) to identify technology areas where additional concerted efforts can occur between the workforce development and unemployment insurance systems. Provide the bridge across individual efforts and resources to ensure comprehensive services and support to our members.

## ENGAGEMENT OPPORTUNITIES

The NASWA Technology Committee generally holds four meetings each Association Year with a virtual meeting during the winter and in-person during the spring, summer and fall. To find out more about upcoming meetings, visit the [NASWA website](#).

## MEMBER RESOURCES

[State Workforce CIOs 2023-2024 Top Priorities and Initiatives](#)

[Committee Page](#) Meeting information, presentations and materials

[News Updates](#) Quarterly newsletter

You can access these resources with a member account login on the [Technology Committee pages](#) of the [NASWA website](#).

## JOIN THE COMMITTEE

NASWA Administrators are required to submit an email request to appoint staff to NASWA Committees. Appointments to the NASWA Technology Committee can be emailed to [naswa@naswa.org](mailto:naswa@naswa.org). Please include the appointed staff contact information and specify the NASWA Technology Committee.