

A collaboration between state workforce agencies, U.S. Department of Labor, and technology-focused organizations to identify ways to modernize UI systems through defining a modular approach that can be adopted and adapted by any state.

BENEFITS TO STATE WORKFORCE AGENCIES



Convene stakeholders to create a shared framework for modular development of UI systems by:

- Identifying common functions across current UI benefits, tax and appeals systems
- Defining a set of modules to support them
- Documenting related interoperability standards that guide how the modules should function and work together



Develop an Open UI Technical Framework with a published standardization of requirements to increase competition and innovation in UI modernization.



Create a community of interested stakeholders including states, vendors, technologists, procurement experts and others that play a part in UI technology systems. Provide a safe and secure forum for these groups to engage and interact.



Develop incentives for innovation among existing and new vendors as well as state workforce agencies.

IMPACT

- Creating new opportunities for state workforce agencies to approach IT system modernization on the timeframe that works for them.
- When the approaches and framework are adopted, state UI systems will see improved efficiency and effectiveness in delivering benefits and a better user experience for employers, claimants, and agency staff.
- Promising the potential to expand and enhance the UI technology marketplace and incentivize innovation and competition to create better outcomes for the program.