

Committed to supporting all Workforce Innovation and Opportunity Act (WIOA) program partners as they work collaboratively to meet current and future customer needs through the effective use of data, technology, and digital age practices.

BENEFITS TO STATE WORKFORCE AGENCIES



ONLINE TOOLS: Easy-to-use, no cost online products and tools that showcase workforce technology insights and solutions.

- State Technology Profiles
- Solutions Marketplace
- Procurement Portal
- Library Collection



PROFESSIONAL DEVELOPMENT: No-cost online learning and instructor-led training events to help states build staff capacity to successfully support technology implementation projects and other digital transformation efforts.



ADVISORY SERVICES: Strategic and project support for state efforts to implement digital age solutions to better serve customers.

IMPACT

- Provided information on the workforce system technology landscape, including 52 state technology profiles; over 800 procurements; over 100 vendors, products, and services; and over 1,600 Library items.
- Provided live learning events and training to workforce development professionals from all 50 states, DC and three U.S. territories.
- Provided certificate courses on Business Analysis and Digital Transformation.
- Engaged directly with states with customized support for their digital transformation and workforce technology systems modernization efforts.